

Travel Insurance

Claims under these policies can cover a multitude of eventualities:

- Cancellation
- Missed Departure
- Medical Treatment
- Loss of Money
- Loss of Baggage

Specific advice is difficult as the circumstances can vary so much. However please remember to:

- Report any loss or theft to the police and get an incident report from them
- Obtain receipts for all expenditure
- Obtain confirmation of travel delays or similar from the transport operator
- Where appropriate take a photograph of the scene

Emergency Contact Numbers for use when you are away on holiday in the event of serious injury or illness, you will need to quote your policy number.

- **Impact Underwriting at Lloyd's** **+44 (0) 207 111 1101**
- **Europ Assist** **+44 (0) 1444 442900 vehicle assistance**
- **Europ Assist** **+44 (0) 1444 442800 medical emergency & repatriation**

Claim form:

These vary from insurer to insurer; indeed some insurers only request you to contact their emergency helpline. Two common ones with our clients are:

Impact Underwriting at Lloyd's and their forms are available for download from our website.

Europ Assist ask you to call a travel claims line on 01444 442277, but do call us as we will be happy to help.

If in any doubt as to which is appropriate do call us on 835200 for guidance.